

Dialogue Voice LLC Acceptable Use Policy (AUP)

Introduction

This Acceptable Use Policy (AUP) governs the use of cloud-hosted Voice over Internet Protocol (VoIP) services provided by Dialogue Voice LLC ("Company," "we," "us," or "our") and is intended to ensure that our services are used in a lawful, ethical, and secure manner. By accessing or using our VoIP services, you ("User," "you," or "your") agree to comply with this AUP and any other applicable terms and conditions.

Scope

This AUP applies to all users of our VoIP services, including but not limited to customers, employees, contractors, and third parties accessing our service.

Acceptable Use

Users are expected to use our VoIP services responsibly and with respect for the rights and privacy of others. The following uses are considered acceptable:

1. **Communication and Collaboration:** Use of VoIP services for lawful, professional, and appropriate personal communication and collaboration.
2. **Business Operations:** Supporting business activities that are lawful and in compliance with all applicable laws and regulations.
3. **Compliance:** Adhering to all applicable laws, regulations, and this AUP.

Prohibited Use

Users must not use our VoIP services for any unlawful or harmful activities, including but not limited to the following:

1. **Illegal Activities:** Engaging in any activity that is illegal under local, state, national, or international law.
2. **Harmful or Fraudulent Activities:** Conducting activities that are harmful to others, our operations, reputation, employees, or any third party. This includes transmitting fraudulent or misleading communications.
3. **Infringement of Intellectual Property:** Using the VoIP services to infringe upon the intellectual property rights of others, including copyright, trademark, patent, trade secret, or other proprietary rights.
4. **Objectionable Content:** Distributing content that is obscene, defamatory, harassing, abusive, or that promotes violence, terrorism, or illegal acts.
5. **Security Breaches:** Attempting to breach or breaching the security measures of our VoIP system or any network connected to the VoIP services. This includes unauthorized access, distribution of malicious software, and interference with service to any user, host, or network.

Security and Privacy

1. **Data Protection:** Users must protect the confidentiality and integrity of data they access or transmit using our VoIP services.
2. **Monitoring and Enforcement:** We reserve the right to monitor usage of our VoIP services to ensure compliance with this AUP. We may take any appropriate action to enforce this AUP, including suspension or termination of service.
3. **Reporting Abuse:** Users are encouraged to report any violations of this AUP to us for investigation.

Modifications to this AUP

Dialogue Voice LLC reserves the right to modify this AUP at any time. Any changes will be effective upon posting the revised policy on our website. Your continued use of our VoIP services after any such changes constitutes your acceptance of the new AUP.

Legal Compliance

Users must use our VoIP services in compliance with all local, state, national, and international laws and regulations, including those related to data privacy, international communications, and the exportation of technical or personal data.

Conclusion

This Acceptable Use Policy is intended to provide a clear framework for the use of Dialogue Voice LLC's VoIP services. By using our services, you agree to comply with this AUP and ensure that your use of our services is ethical, responsible, and lawful. Failure to comply with this AUP may result in suspension or termination of your service and possible legal action.

For any questions or concerns regarding this AUP, please contact us at 855-902-3425.