

## **Dialogue Voice LLC Line Porting Agreement (LPA)**

This Line Porting Agreement ("Agreement") is between Dialogue Voice LLC ("Provider") and the undersigned client ("Client"), collectively referred to as the "Parties." This Agreement outlines the terms and conditions under which telephone number(s) will be ported from the Client's current service provider to Dialogue Voice LLC.

### **1. Authorization**

The Client authorizes the Provider to initiate the porting of the telephone number(s) listed in the Client's porting request form and/or letter of authorization and to transfer services from the current provider to Dialogue Voice LLC.

### **2. Client Responsibilities**

The Client agrees to provide all necessary information and complete all required documents accurately to facilitate the porting process. The Client will also ensure their account with the losing provider is current and active to avoid porting delays or rejections.

### **3. Porting Process and Timing**

Porting is subject to the rules and regulations of the telecommunications industry and may take several weeks to complete. The Provider will make reasonable efforts to complete the porting process in a timely manner but does not guarantee a specific completion date, until such a time that a Firm Order Commitment (FOC) date is obtained, which is a confirmed date that the phone numbers will be transferred. The FOC is determined by the carrier releasing the number.

Due to the nature of telecommunications, port cancellations submitted less than 24 hours prior to the FOC date are not guaranteed and may result in the porting process continuing as scheduled.

### **4. Fees and Charges**

Any fees associated with the porting of telephone number(s) will be disclosed to the Client in advance. The Client is responsible for settling any outstanding charges with the losing provider.

### **5. Liability**

The Provider shall not be liable for any delay or failure to port a number caused by the losing provider or due to inaccuracies in the information provided by the Client. Furthermore, the Provider shall not be held responsible for any adverse effects on the Client's service or business operations due to a failed or delayed porting process.

### **6. Governing Law**

This Agreement shall be governed by and construed in accordance with the laws of the State of New York, without regard to its conflict of laws provisions.

### **7. Entire Agreement**

This document constitutes the entire agreement between the Parties regarding the subject matter hereof and supersedes all prior or contemporaneous understandings or agreements.